

7 KEY TIPS TO KEEP YOUR TENANTS HAPPY AND EAGER TO RENEW THEIR LEASE

1

Get on top of urgent maintenance issues ASAP!

When maintenance repairs arise unexpectedly, it is your time to shine as a landlord by prioritising repairs that need urgent attention.

2

Set realistic expectations of timeframes up-front

You, or your managing agent, should clearly define all timeframes before the tenancy agreement is signed.

3

Regular inspections keep the lines of communication open

Scheduling property inspections on a regular basis opens an opportunity for your tenant to raise maintenance requests.

4

Keep rental increases small

Increasing the rent in small increments over time is a no-brainer but important.

Keep an open mind about pets

Having a no pet policy could shrink your pool of quality tenants to choose from.

5

If you're happy with your tenants let them know

Thoughtful recognition like a personal note, a Christmas card, potted plant or hamper will show them your appreciation and make them feel welcome.

6

Offer an incentive to renew the lease

If you really want your tenants to stay for the longer term, why not offer them an incentive to renew the lease a couple of months before the end of the lease.

7



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